In accordance with Standard Terms and Conditions for Electric Service the Department requires all Customers, upon application for service or at any time, to furnish a security deposit in the form of cash or check:

- Commercial and Industrial Customers, a sum of no less than the average monthly bill for three months.
- Condominium Associations, a sum of no less than the average monthly bill for two months.
- Residential Customers, an amount of $300.00 for Residential Rate 1, $400.00 for Residential Rate 6 and $550.00 for Residential Rate 7.

The deposit requirement may be waived for those Customers who provide proof of ownership of said property and who have not had previous past due balances with the Department. The deposit may be waived for Residential Customers who present a reference letter from their previous electric utility certifying no more than one late payment for the last two (2) years immediately prior to applying for electric service with the Department.

The advanced deposit on residential accounts will be reviewed in January and July following two years from the date of deposit provided the Customer has maintained a good credit record. This will be determined by the account having no more than one unpaid balance at the end of the billing period and before the next bill is rendered. During the deposit period, the Customer will be allowed a bi-annual interest as required by statutes. This interest will be credited to the Customer’s account.

Revised 04/21/21