



1. Public Power Week ...

Irene highlights the benefits of Public Power!

2. Thank you ...

Our customers' patience and kind words are appreciated.

3. About Us ...

Hours, meeting dates, mailing information.

Public Power Shines During Irene!

October 2 through 8, 2011 marks the 25th anniversary of a nation-wide commemoration of Public Power Week. What better time to celebrate the importance and benefits of Public Power than in the wake of our employees' superb performance during Tropical Storm Irene? With Public Power, you **pay less** for electricity and **expect more** for service - and we are proud to deliver! How does Public Power benefit you?



Fast!

During Irene, all vacations were cancelled and the Department was fully staffed on a Sunday, the day the storm hit. That way, we could get to you as soon as possible.



Reliable!

Our crews work continually to maintain the system, and reduce the chance of power outages. When storms such as Irene do strike, it doesn't matter if you live in the middle of town or in a remote area at the end of a circuit - we will work around the clock to get your power back on!



Tropical Storm Irene knocked down trees and poles on Taylor Road in Stow.

*Photo by Nancy Arsenault
Courtesy of Stow Independent 8/31/11.*



Accountable!

As a municipal light department, we answer to you, our customers. We do it the old fashioned way - with phone calls answered by employees who care about your needs.



Economical

With no stockholders to satisfy, economic benefits are passed directly to you, the customer. But when a storm like Irene hits the Town, no expense is spared to ensure your safety and that restoration occurs as quickly as possible.

GREEN CORNER

TOTAL ENERGY SUPPLIED:	232,974,266 kWh
GREENHOUSE GAS-FREE ENERGY SUPPLIED:	153,652,633 kWh or 65%
	(1/1/2010 TO 7/31/2010)

Thank You.

Dear Customers,

While the men and women of the Hudson Light and Power Department are highly trained to deal with the havoc wreaked by hurricanes, we understand how frustrating it can be for customers who have lost their power.

Unlike minor outages, when Hudson Light has a good handle on when the lights will be restored, the Department cannot fully assess the damage from a storm like Irene until it is over. Usually when an outage occurs, the Department finds the problem and repairs it. During Irene, outages were occurring across the system almost as fast as the crews were repairing them. Irene's winds lasted throughout the day on Sunday, August 28th. The crews worked right through the height of it - from 6 a.m. Sunday to the next day.

We would like to take this opportunity to thank our customers for their patience and understanding. We would also like to thank them for their kind words in the wake of the storm. It is nice to know that the hard work of the men and women of the Hudson Light and Power Department is recognized and appreciated.

And now we would like to congratulate the men and women of the Hudson Light and Power Department, for their selfless dedication to the safety of our customers and the reliability of the electric system. In the wake of Irene, we had customers from other utilities asking us to serve them. We echo the sentiments of the grateful customers quoted below when we say "Job well done!"

Hudson Municipal Light Board

Roland L. Plante, Chairperson

Joseph J. Marinelli, Clerk

Paul Huehmer, Member

"I have never lived in a town that has such a fantastic record for restoring power after a major storm. You folks are remarkable!"

- Stow Customer

"Watching the news all week about the thousands still without power makes me realize how lucky we are in Hudson and how fantastic you are!"

- Hudson Customer

"...we think that we are very lucky to live in a town with its own power company. You are the best!"

- Hudson Customer

"...you go above and beyond what most people expect from a power company!"

- Stow Customer

HLPD

hudsonlight.com
49 Forest Avenue,
Hudson, MA 01749

Payment Locations:

PO Box 430, Hudson, MA
01749-0430

For fast, efficient payment processing, please use the envelope enclosed with your bill.

49 Forest Ave., Hudson

Monday through Friday,
8 am to 4:30 pm.
24-Hour Drop Box.

Hudson Town Hall

Monday through Friday,
8 am to 4 pm; Discount
Day only, 6 to 8 pm.
24-Hour Drop Box.

October Holiday

Closings: Columbus Day,
Monday, October 10.

October Light Board

Meeting: Wednesday,
October 19th at 49 Forest
Avenue, Hudson.

Contacting Us

Do not use payment envelopes for messages. Refer all questions and requests to:

978-568-8736
info@hudsonlight.com



WARNING!!!

NEVER OPEN YOUR DOOR TO UNFAMILIAR UTILITY WORKERS! IF THEY SAY THEY'RE FROM HUDSON LIGHT, CALL US FIRST FOR CONFIRMATION. IF ANYONE AT YOUR DOOR MAKES YOU NERVOUS, LOCK UP AND CALL THE POLICE!

Mini-fluorescent spirals are available at 49 Forest Avenue in Hudson for \$1 (tax included)