



HUDSON LIGHT & POWER

"We're here to serve you!"

Customer Newsline

April 2011

1. Infrared Scans Offered ...
New home audit technology detects air leaks.

2. Dig Safe®
April is Safe Digging Month.

3. About Us ...
Board meetings, phone numbers, etc.

Hudson Light helps you save energy!



Energy Hot Line

Did you know that help with your home electric usage is just a phone call away? If you have technical questions concerning energy conservation - whether it be about an appliance, insulation, etc. - our Energy Hotline can help. Simply call **1-888-772-4242** during business hours, and you will be able to speak with a highly-trained Conservation Specialist.

The Specialist will assist you with your energy questions or concerns, and can send you information on energy conservation, including tips on how to save energy. If you both determine that a home energy audit is in order, then the Specialist will coordinate scheduling a home visit with you.

Infrared Audit

Infrared Thermography is part of Hudson Light's energy audits. The process utilizes technology that measures surface temperatures to detect heat loss in your home. With infrared scans, you'll be able to tell if

you need additional caulking, weather-stripping, window glazing, etc.

The home energy audit is performed by a State-certified Energy Advisor, who will compile a comprehensive energy evaluation report. The report will identify the measures you could take to enhance the energy efficiency of your home and, potentially, ways to reduce your energy costs.

Appliance Rebates

Hudson Light continues to offer its popular Appliance Rebate program to residential customers who purchase qualifying electric Energy-Star rated appliances or have qualifying central air conditioning units/electric heat pumps installed according to Energy Star guidelines.

Appliances must be purchased by the Customer of Record and installed in the customer's primary residence serviced by the Hudson Light and

("Conservation" continued on Page 2)

GREEN CORNER

| | |
|--------------------------------------|------------------------------|
| TOTAL ENERGY SUPPLIED: | <u>35,448,408 kWh</u> |
| GREENHOUSE GAS-FREE ENERGY SUPPLIED: | <u>25,364,052 kWh or 71%</u> |

(1/1/2011 TO 1/31/11)

Reduce your carbon footprint - unplug that appliance that is not being used!

April is “Safe Digging Month”

Excavations can be costly and dangerous when utility equipment is damaged. Think before you dig by contacting the non-profit Dig Safe® at 1-888-DIG-SAFE, and they will take care of notifying participating utilities for you.

State law requires 72-hour notice to Dig Safe® (excluding weekends and holidays) before you can excavate. The work area must be pre-marked before you call. Once notified, Dig Safe® will contact participating utilities, who will mark out their own equipment. The law requires that only hand digging be used when within 18 inches of a utilities’ markings.

It should be noted that utilities are only required to mark out their own equipment. Underground electric services on private property are not Hudson Light’s equipment. We will use our locators to help you mark out your underground electric lines in the area as long as you sign a waiver. Otherwise, you should hire a private locator. Hudson Light excavation waivers are available online at www.hudsonlight.com and a list of private locators is available at the Dig Safe® website: www.digsafe.com.

If you are planning a project involving excavation this spring, contact Dig Safe® at 1-888-DIG-SAFE. It’s free, and it is the law!

Conservation . . .

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Power Department. Residential customers may qualify for up to \$100 in rebates per calendar year. Credits of 10% of the purchase price up to the

maximum listed in the charts below are applied to qualifying customers accounts. For an application, visit www.hudsonlight.com.

| Purchase an electric Energy Star: | Receive credit 10% off purchase price up to: |
|-----------------------------------|--|
| Electric Dish Washer | \$50.00 |
| Electric Clothes Washer | \$50.00 |
| Refrigerator | \$50.00 |
| Room Air Conditioner | \$50.00 |

| Install an electric Energy Star: | Receive credit 10% off purchase price up to: |
|----------------------------------|--|
| Dehumidifier | \$50.00 |
| Central Air Conditioner | \$100.00 |
| Electric Air Source Heat Pump | \$100.00 |

About us:

Main Office: 49 Forest Avenue in Hudson, Weekdays, 8 am - 4:30 pm. **(978) 568-8736**

Light Board: The Hudson Municipal Light Board’s April meeting will be held April 20th at our 49 Forest Avenue offices in Hudson. The meetings are open to the public.

Holiday Closings: The main office will be closed on Monday, April 18th, in honor of Patriots’ Day.

Emergencies: When the main office is closed, for emergencies call our 24-hour hot line at **(978) 562-2368**.

Payment Mailing Address: Our payment mailing address is **PO Box 430, Hudson, MA 01749-0430**. For efficient processing of your payment, please use the enclosed envelope. To avoid faulty delivery, do not use the envelope for other mail. If you pay online, please use the **PO Box 430, Hudson MA 01749-0430** address.