

Welcome to the HL&PD

Welcome to our service area. The following information was put together to help you establish yourself as a customer of the Hudson Light and Power Department. We encourage you to read this material to familiarize yourself with our policies & procedures.

If at any time you have questions or problems, please drop by or give us a call!



Hudson Light and Power Department
49 Forest Ave., Hudson, MA 01749
www.hudsonlight.com
info@hudsonlight.com

We're here to serve you!

**GOT A PROBLEM?
GIVE US A CALL!**

Our main office is located at 49 Forest Avenue in Hudson. We are open from 8 a.m. to 4:30 p.m., Monday through Friday, excluding Holidays. Our Office telephone number is: (978) 568-8736. Our Emergency After-Hour telephone number is (978) 562-2368.



~~~  
**PUBLIC POWER AT ITS BEST!**

We are a municipal utility owned by the Town of Hudson. The Department is governed by three elected officials who are members of the Hudson Municipal Light Board. The Board meets on the second Wednesday of each month at 7 p.m. at our main Office. The meetings are open to the public.

~~~  
SIGNING FOR SERVICE

All new customers are required to fill out an application for service. The application can be obtained at the Office and should be completed in full. Twenty-four hour notification is required on all service requests.

When you leave the system, contact the Office to have the meter taken out of your name if you do not wish to remain responsible for the bills.

Installation and removal requests must be given by the customer or by a member of the customer's immediate family.

~~~  
**SECURITY DEPOSITS PROTECT YOU**

Security deposits are required to protect all customers from large outstanding balances when people leave the system. New customers who do not have proof of ownership are required to pay a deposit. Customers with poor credit records are required to pay a deposit when moving from one location to another, regardless of property ownership.

Deposits earn interest annually and are refunded in February after 2 years of a good credit record of no late payments. In all other cases, the deposit is applied to the final bill.

**RESIDENTIAL RATE 1: \$300.00**

**RESIDENTIAL RATE 6: \$400.00**

**RESIDENTIAL RATE 7: \$550.00**

**COMMERCIAL: ESTIMATED 3-MONTH BILL**

**ATTENTION PROPERTY BUYERS AND SELLERS:  
MASSACHUSETTS LIEN LAW COULD AFFECT YOU!**

Property owners on a municipal system are subject to the Massachusetts Municipal Lien law. This law allows municipal water and electric departments to attach a lien to property if bills are not paid in full.

Owners planning to sell their property should request an estimated lien bill from the Office at least 24 hours before the bill will be needed. Lien certificates should also be requested from the Town Collector.

~~~  
PAYING THE BILL



Billing is done on a monthly basis. All bills are mailed on the last working day of the month and should be received no later than the fifth of the month. If you do not receive your bill by that date, call the Office so that you do not lose your 10% early payment discount. Bills can be paid

with the self-addressed envelope included with your bill. They can also be paid in person at the Hudson Town Collector's Office Monday through Friday from 8 am to 4 p.m. The Collector's Office reopens on the date of discount only from 6 to 8 pm.

~~~  
**STATE SALES TAX**

The State of Massachusetts charges businesses a 6.25% sales tax on energy. Non-residential Customers who are exempt must file an exemption form or they will be taxed. Exemptions include:

1. Business with 5 or less full-time employees and a gross income of less than \$1M must file an exemption certificate by January 1 every year to be exempted.
2. Industries which use at least 80% energy in manufacturing of tangible property or plant heating need to file once.
3. Tax-exempt organizations need to file once.

~~~  
BUDGET PLANS AVAILABLE

To help customers with their bills, we have developed a variety of payment and budget plans, including the:

1. **All Electric Budget Plan** for customers who heat with electricity and want to spread out their payments to avoid high winter heating bills. You may not be able to do this budget until you have a full year of usage history with the Department.

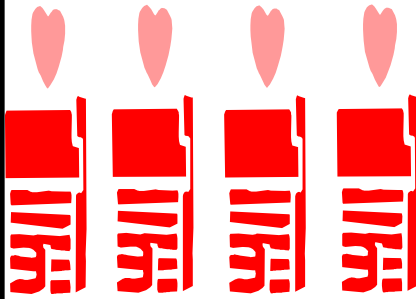


2. **Six-Month Payment Plan** for customers who are experiencing payment difficulties and need help budgeting arrearages.

SERVICE CHARGES

After-Hour Service Call	\$185.00
Broken Meter Glass Replacements	\$ 30.00
Meter Tests - Customer Request	\$ 40.00
Poly-Phase Meter Test	\$ 80.00
Private Property Constructions (per man hour)	\$ 46.00
Private Property Constructions - After Hours	
I. 4:00 p.m. to 12 a.m. & 7:00 a.m. to 12 a.m. weekends & holidays.	
a. Min. Call/man or two hours/man	\$145.00
b. Subsequent hours/man	\$ 72.50
II. 12 a.m. to 7:00 a.m. including weekends and holidays.	
a. Min. Call/man or two hours/man	\$180.00
b. Subsequent hours/man	\$ 90.00
Returned Check	\$ 25.00
Municipal Attachment	\$ 95.00
Temporary Service	\$226.00
Temporary Service and Transformer	\$451.00
Termination Reconnect	\$ 22.00
Termination Reconnect - After Hours	\$165.00

WE CAN HELP YOU USE ENERGY WISELY



We sponsor a residential energy conservation program that helps you conserve energy at your home or apartment. The no-fee service takes a two-tiered approach:

?? **Tier One - Toll-Free Energy Conservation Hotline.**

Residential customers may call the toll-free hotline 888-772-4242 with any questions concerning energy conservation in their home. The staff has a wealth of information about all aspects of residential energy conservation, and can also assist or direct you to a number of different web-based resources providing information as well as on-line energy audits.

?? **Tier Two—In-Home Energy Audit Service.** Home energy audits can provide a greater level of information to those customers wishing to implement major energy conservation projects in their home. The Residential Audit Service is provided to those customers who have used Tier One and who qualify based on the age of their home, existing insulation levels and other requirements.

?? Those who prefer to do it themselves can stop by the Office for one of our appliance test meters. These meters will help you determine how much electric energy your appliances consume. Interested? Give us a call at 568-8736.

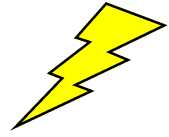
?? Customers with high bill questions should call our Office at 568-8736.

WHEN THE LIGHTS GO OUT . . .

. . . BE PREPARED!

New England Winters may be postcard pretty, but they can wreak havoc with your utilities when major snow and ice storms take down trees and power lines. When a major winter storm is predicted, be prepared by having the following on hand:

- ✍ Flashlights and batteries;
- ✍ Battery-operated radio;
- ✍ Fire extinguisher or baking soda in case there's a fire;
- ✍ Canned and dry foods; and
- ✍ Water, if you have an electric water pump.



. . . LET US KNOW ABOUT MEDICAL EMERGENCIES

We take special interest in our customers who use medical equipment requiring electricity. During extended power outages, we will call you with a report on restoration activities. If you use life-sustaining equipment requiring electricity, have your physician send us the following information:

- ✍✍ Name of patient.
- ✍✍ Type of equipment in use.
- ✍✍ Is there a back-up system?
- ✍✍ How long will the back-up system last?
- ✍✍ Is there an alarm system?
- ✍✍ Emergency phone number.



As you know, it can take a long time to recover from major winter storms. It is always good to have a plan with either a relative or a friend so you have someplace to go during these times. For more information, call Customer Service at 568-8736.

REPORTING PROBLEMS

Losing you electricity during a major power outage can be frustrating. When you lose power (and you're sure it's not an internal problem such as a fuse or a circuit breaker) call 568-8736. We'll need to know the following:

- ✍✍ Your name
- ✍✍ Your address
- ✍✍ Your phone number
- ✍✍ How long you have been without power.

Please keep in mind that we only have three telephone lines to take hundreds of calls that come in back to back. The phones are never taken off the hook.

RESIDENTIAL RATES - 1/1/11

RESIDENTIAL SCHEDULE A - RATES 1, 2, 3

AVAILABILITY

Single-phase service under this rate is available to residential customers for all domestic uses in private residences or individual apartments of multi-unit dwellings, excluding common areas metered under a landlord account. When an account is eligible for more than one rate, the rate may be changed by the customer only once per year.

RATE 1 – single residence

\$2.70 for the first 10 KWH or less per month
9.00 cents per KWH for all over 10 KWH per month

RATE 2 – two residential units, one meter

\$5.40 for the first 20 KWH or less per month
9.00 cents per KWH for all over 20 KWH per month

RATE 3 – three residential units, one meter

\$8.10 for the first 30 KWH or less per month
9.00 cents per KWH for all over 30 KWH per month

MINIMUM CHARGE

Rate 1: \$ 2.70 per month per meter
Rate 2: \$ 5.40 per month per meter
Rate 3: \$ 8.10 per month per meter

The minimum charge shall in no case be less than \$25.00 gross for any connection period exclusive of Power Adjustment Charge.

METER READING AND BILLING

When bills are rendered bi-monthly, the charge and the number of kilowatt-hours for the initial block shall be multiplied by two.

DISCOUNT

10% of current gross bill excluding Power Adjustment Charge (PAC), Renewable Energy & Energy Conservation Incentive Charge (REECI), Residential Conservation Service (RCS) Charge, miscellaneous charges and sales tax provided bill is paid in full as rendered, including PAC, lost discounts, REECI Charge, RCS Charge, sales tax, miscellaneous charges and any other unpaid balances on or before the discount date as shown on the bill.

MULTI-UNIT DWELLINGS

New and upgraded units in multi-unit dwellings shall be serviced through a separate meter for each unit/apartment. Existing multi-unit dwellings may be furnished through a single meter, but the KWH in first block and the minimum charge will be multiplied by the number of units/apartments connected to the meter.

EXCESS CAPACITY CHARGE

If the maximum 15 minute uncontrolled demand exceeds 5 kilowatts, the Department may install a demand meter and charge for the excess capacity requirement at the rate of \$0.90 per 0.1 kilowatt for all demand in excess of 5 kilowatts.

POWER ADJUSTMENT

To the amount determined under the preceding provisions shall be added a Power Adjustment Charge in accordance with the Department's Standard Power Adjustment Clause as from time to time effective in accordance with law.

TERMS AND CONDITIONS

Standard Terms and Conditions in effect from time to time, where not inconsistent with any specific provisions hereof, are a part of this rate.

RESIDENTIAL SCHEDULE E - RATE NO. 6

AVAILABILITY

Single-phase service under this rate is available to residential customers with a Department approved water heater of no less than 50 gallons capacity in private residences or individual apartments of multi-unit dwellings. All non-electric water heaters, except solar, must be disabled and removed from the premises. When an account is eligible for more than one rate, the rate may be changed by the customer only once per year.

RATE

\$2.70 for the first 10 KWH or less per month
9.00 cents per KWH for the next 490 KWH/ month
5.10 cents per KWH for the next 550 KWH/ month
9.00 cents per KWH for all over 1050 KWH/month

WATER HEATING ALLOWANCE

All services with an approved electric water heater in continuous use as the sole source of hot water supply will receive a maximum of 550 KWH @ 5.10 cents as a water heater allowance. This 550 KWH will be billed after the first 500 KWH per month has been billed.

An approved type of electric water heater for the purpose of this clause is a two element interlocking limited demand storage water heater of a standard NEMA approved manufacture and having a capacity of not less than 50 gallons and a design voltage of 240V or 208V.

The Department reserves the right to provide, own and maintain suitable time switches or relays designed to control the operation of the hot water heater and will furnish energy for not less than 20 hours a day. The customer shall provide a separate circuit for the water heater, of ample capacity and designed for 240V or 208V operation, to which no equipment other than the water heater shall be connected.

In case of a combination electric range and electric water heater installation, or the addition of a water heater to an existing electric range installation, a limiting switch may be furnished by the Department and installed by the customer's electrician, at the expense of the customer.

REQUIREMENTS FOR THE INSTALLATION OF RANGES AND WATER HEATERS

Electric Range Requirements:

Only ranges of 240V or 208V, as approved by the Underwriter's Laboratory and installed in accordance with Departmental and National Electric Code requirements will be accepted by this Department for installations on its system.

Water Heater Requirements:

Only Water Heaters of 240V or 208V and a minimum of 50-gallon capacity as approved by the Underwriter's Laboratory and installed in accordance with the requirements of the National Electric Code and meeting the following requirements of this Department will be accepted by this Department for installation on its system:

Elements shall be so wired that only one element will operate at one time. In the case of a combination electric range and electric water heater installation, or the addition of a water heater to an existing electric range installation, a limiting switch may be furnished at the Department's discretion and installed by the customer's electrician, at the expense of the customer.

MINIMUM CHARGE

\$2.70 per month per meter

The minimum charge shall in no case be less than \$25.00 gross for any connection period exclusive of Power Adjustment Charge.

METER READING AND BILLING

When bills are rendered bi-monthly, the charge for the initial block and the number of kilowatt-hours to each block shall be multiplied by two.

DISCOUNT

10% of current gross bill excluding Power Adjustment Charge (PAC), Renewable Energy & Energy Conservation Incentive Charge (REECI), Residential Conservation Service (RCS) Charge, miscellaneous charges and sales tax provided bill is paid in full as rendered, including PAC, lost discounts, REECI Charge, RCS Charge, sales tax, miscellaneous charges and any other unpaid balances on or before the discount date as shown on the bill.

MULTI-UNIT DWELLING

New and upgraded units in multi-unit dwellings shall be serviced through a separate meter for each unit/apartment. Existing multi-unit dwellings may be furnished through a single meter, but the KWH in each block and the minimum charge will be multiplied by the

number of units/apartments connected to the meter.

EXCESS CAPACITY CHARGE

If the maximum 15 minute uncontrolled demand exceeds 5 kilowatts, the Department may install a demand meter and charge for the excess capacity requirement at the rate of \$0.90 per 0.1 kilowatt for all demand in excess of 5 kilowatts.

POWER ADJUSTMENT

To the amount determined under the preceding provisions shall be added a Power Adjustment Charge in accordance with the Department's Standard Power Adjustment Clause as from time to time effective in accordance with law.

TERMS AND CONDITIONS

Standard Terms and Conditions in effect from time to time, where not inconsistent with any specific provisions hereof, are a part of this rate.

SCHEDULE F - RATE NO. 7

AVAILABILITY

For all purposes meeting below mentioned conditions. Service under this rate is furnished through one meter for an individual residence or individual apartment. Church or school and associated buildings used mainly for religious or educational purposes. When an account is eligible for more than one rate, the rate may be changed by the customer only once per year.

CONDITIONS

?? Electric space heating equipment must be permanently installed and all other heating equipment must be removed from premises or permanently disabled. Further, electricity or solar must be the only source of energy for all purposes. Insulation conforming to the Department's standards must be installed.

?? A customer's entire energy requirements must be supplied under this rate and through a single meter.

?? This rate is not available for resale.

?? The Department may require that electric water heaters, space heating equipment and other major electrical loads be time controlled to restrict operation during peak periods.

RATE

\$21.63 for the first 200 KWH or less per month
7.50 cents per KWH for the next 300 KWH/month
7.00 cents per KWH for all over 500 KWH/month

MINIMUM CHARGE

\$21.63 gross per month, per meter

The minimum charge shall in no case be less than \$25.00 gross for any connection period exclusive of Power Adjustment Charge.

METER READING AND BILLING

When bills are rendered bi-monthly, the charge for the initial block and the number of kilowatt-hours to each block shall be multiplied by two.

DISCOUNT

10% of current gross bill excluding Power Adjustment Charge (PAC), Renewable Energy & Energy Conservation Incentive Charge (REECI), Residential Conservation Service (RCS) Charge, miscellaneous charges and sales tax provided bill is paid in full as rendered, including PAC, lost discounts, REECI Charge, RCS Charge, sales tax, miscellaneous charges and any other unpaid balances on or before the discount date as shown on the bill.

POWER ADJUSTMENT

To the amount determined under the preceding provisions shall be added a power adjustment Charge in accordance with the Department's Standard Power Adjustment Clause as from time to time effective in accordance with law.

TERMS AND CONDITIONS

Standard Terms and Conditions in effect from time to time, where not inconsistent with any specific provisions hereof, are a part of this rate.

GENERAL RATES - 1/1/11

SCHEDULE G - RATE NO. 5

AVAILABILITY

Service under this rate is available to businesses for the purpose of space heating, air conditioning and water heating only. Heating, air conditioning and water heating equipment must be permanently installed and electricity must be the sole source of energy for these purposes.

The Department reserves the right to provide, own and maintain suitable time switches or relays designed to control the operation of the hot water heater and will furnish energy for not less than 20 hours a day.

The customer shall provide a separate circuit for the water heater, of ample capacity and designed for 240V or 208V operation, to which no equipment other than the water heater shall be connected.

Energy provided under this rate is not available for any other purposes. Energy for all other purposes will be supplied through a separate meter.

When an account is eligible for more than one rate, the rate may be changed by the customer only once per year.

RATE

\$9.01 for the first 10 KWH or less per month
7.79 cents per KWH for all over 10 KWH per month

MINIMUM CHARGE

\$9.01 gross per month per meter
18.02 gross if bills are rendered bi-monthly

DISCOUNT

10% of current gross bill excluding Power Adjustment Charge (PAC), Renewable Energy & Energy Conservation Incentive Charge (REECI), Residential Conservation Service (RCS) Charge, miscellaneous charges and sales tax provided bill is paid in full as rendered, including PAC, lost discounts, REECI Charge, RCS Charge, sales tax, miscellaneous charges and any other unpaid balances on or before the discount date as shown on the bill.

POWER ADJUSTMENT

To the amount determined under the preceding provisions shall be added a Power Adjustment Charge in accordance with the Department's Standard Power Adjustment Clause as from time to time effective in accordance with law.

TERMS AND CONDITIONS

Standard Terms and Conditions in effect from time to time, where not inconsistent with any specific provisions hereof, are a part of this rate.

SCHEDULE D - RATE NO. 12, 14, 15, 16

AVAILABILITY

Service under this rate is furnished to Commercial and Industrial Customers whose average monthly energy usage is 5,000 KWHs or more and who take all their requirements under this rate. All electricity furnished will be through one service and one meter, unless for the convenience of the Department. In the case of multiple meters, availability of this rate to all meters will be determined on a case-by-case basis. When an account is eligible for more than one rate, the rate may be changed by the customer only once per year.

RATE:

DEMAND CHARGE

\$90.00 per month for the first 10 KW or less of demand
9.00 per month per KW of demand over 10 KW

ENERGY CHARGE

3.63 cents per KWH for all KWH

POWER ADJUSTMENT

To the amount determined under the preceding provisions shall be added a Power Adjustment Charge in accordance with the Department's Standard Power

Adjustment Clause as from time to time effective in accordance with law.

DEMAND

The billing demand shall be the highest 15 minute demand in kilowatts or 90 percent kilovolt-amperes, whichever is higher, established during the month, but not less than eighty (80) percent of the maximum demand established during the preceding eleven months. In case of fluctuating loads, the Department may base demand charge on the instantaneous peak load or for a period of less than 15 minutes.

TRANSFORMING AND PROTECTIVE EQUIPMENT

Customers having a connected load of over 1500 KVA will be required to furnish their own transforming and protective equipment, which must comply with the specifications of the Department. A discount of 10 cents per KW of demand will be allowed if customer furnishes transforming and protective equipment. This applies to rates 14 and 16 only.

METERING

Service shall be metered, at the option of the Department, at either the distribution voltage (but in no case less than 2400 volts) or the utilization voltage. If the energy is metered at distribution voltage, a discount of 2.5 percent of the rate will be allowed. This applies to rates 15 and 16 only.

MINIMUM CHARGE

The demand charge, but in no case less than the demand charge for 10 KW.

DISCOUNT

10% of current gross bill excluding Power Adjustment Charge (PAC), Renewable Energy & Energy Conservation Incentive Charge (REECI), Residential Conservation Service (RCS) Charge, miscellaneous charges and sales tax provided bill is paid in full as rendered, including PAC, lost discounts, REECI Charge, RCS Charge, sales tax, miscellaneous charges and any other unpaid balances on or before the discount date as shown on the bill.

TERM OF CONTRACT

Customers served under this rate must provide the Department with two years prior written notice before: (1) purchasing, allowing to be purchased, or using electricity from any source other than the Department, if such purchase or usage is allowed by statutes and/or by vote of the Hudson Municipal Light Board, at the time of the notice; or (2) installing or allowing to be installed for its use a non-emergency Distributed Generation with a nameplate capacity greater than that in place at the Customer's location prior to March 1, 1996.

SERVICE EXTENSION DISCOUNT

The Service Extension Discount is available as long as the customer maintained a demand of 500 kilowatts (kW) or greater for the twelve-month period immediately preceding the execution of the Service Extension Discount Contract. If the customer's demand is reduced below 500 kW for any reason, the customer will receive no discount for the period in which demand is reduced below 500 kW. In order for the discount to be reinstated, the customer's demand must be equal to or exceed 500 kW for three consecutive months. The discount would then be reinstated at the beginning of the fourth month following the three-month period in which demand equal to or greater than 500 kW is maintained. If the customer has more than one meter per site, all meters will qualify for service under the Contract provided that at least one meter meets the above usage criteria and all meters are currently served, and continue to be served under HL&PD's Schedule D rate.

The Department will grant a Service Extension Discount on the otherwise applicable base rate exclusive of the Power Adjustment Charge, Renewable Energy & Energy Conservation Incentive Charge, Residential Conservation Charge, and any other adjustment

mechanism approved or adopted by the Hudson Municipal Light Board when the Customer has signed a Service Extension Agreement with the Department, in which the Customer has agreed that the Department shall be the sole provider of electricity and that the Customer will not purchase, allow to be purchased, or use electricity from a source other than the Department or install or allow to be installed a non-emergency Distributed Generation for the Customer's use, provided however, that no Service Extension Discount shall be applied when the Customer has an arrearage on its account at the time a bill is issued.

A Customer with Distributed Generation at its location installed prior to March 1, 1996, shall be eligible for the Service Extension Discount if it has executed a Service Extension Agreement under which it agrees not to increase the nameplate capacity of the generation at its location.

The Service Extension Discount shall be five (5) percent, for usage on and after execution of Service Extension Discount Agreement.

TERMS AND CONDITIONS

Standard Terms and Conditions in effect from time to time, where not inconsistent with any specific provisions hereof, are a part of this rate.

SCHEDULE C - RATE NO. 17

AVAILABILITY

Service under this rate is available for any purpose. When an account is eligible for more than one rate, the rate may be changed by the customer only once per year.

RATE

\$11.27 for the first 10 KWH per month
8.00 cents per KWH for all over 10 KWH/month

MINIMUM CHARGE

\$11.27 per month per meter provided, however if the KVA transformer capacity needed to service a customer exceeds 25 KVA, the minimum charge will be increased by \$1.97 for each KVA in excess of 25 KVA. The Minimum Charge shall in no case be less than \$25.00 gross for any connection period exclusive of Power Adjustment Charge.

METER READING AND BILLING

When bills are rendered bi-monthly, the charge and the number of kilowatt-hours for the initial block shall be multiplied by two.

DISCOUNT

10% of current gross bill excluding Power Adjustment Charge (PAC), Renewable Energy & Energy Conservation Incentive Charge (REECI), Residential Conservation Service (RCS) Charge, miscellaneous charges and sales tax provided bill is paid in full as rendered, including PAC, lost discounts, REECI Charge, RCS Charge, sales tax, miscellaneous charges and any other unpaid balances on or before the discount date as shown on the bill.

POWER ADJUSTMENT

To the amount determined under the preceding provisions shall be added a Power Adjustment Charge in accordance with the Department's Standard Power Adjustment Clause as from time to time effective in accordance with law.

TERMS AND CONDITIONS

Standard Terms and Conditions in effect from time to time, where not inconsistent with any specific provisions hereof, are a part of this rate.

FARM RATES - 1/1/11

SCHEDULE FC - RATE NO. 11

AVAILABILITY

Service under this rate is available for those engaged in the business of farming or agriculture. When an account is eligible for more than one rate, the rate may be changed by the customer only once per year.

RATE

\$10.15 for the first 10 KWH per month
7.20 cents per KWH for all over 10 KWH/month

MINIMUM CHARGE

\$10.15 per month per meter provided, however if the KVA transformer capacity needed to service a customer exceeds 25 KVA, the minimum charge will be increased by \$1.83 for each KVA in excess of 25 KVA. The Minimum Charge shall in no case be less than \$25.00 gross for any connection period exclusive of Power Adjustment Charge.

METER READING AND BILLING

When bills are rendered bi-monthly, the charge and the number of kilowatt-hours for the initial block shall be multiplied by two.

DISCOUNT

10% of current gross bill excluding Power Adjustment Charge (PAC), Renewable Energy & Energy Conservation Incentive Charge (REECI), Residential Conservation Service (RCS) Charge, miscellaneous charges and sales tax provided bill is paid in full as rendered, including PAC, lost

discounts, REECI Charge, RCS Charge, sales tax, miscellaneous charges and any other unpaid balances on or before the discount date as shown on the bill.

POWER ADJUSTMENT

To the amount determined under the preceding provisions shall be added a Power Adjustment Charge in accordance with the Department's Standard Power Adjustment Clause as from time to time effective in accordance with law.

TERMS AND CONDITIONS

Standard Terms and Conditions in effect from time to time, where not inconsistent with any specific provisions hereof, are a part of this rate.

SCHEDULE F D - RATE NO. 18

AVAILABILITY

Service under this rate is available for any purpose. When an account is eligible for more than one rate, the rate may be changed by the customer only once per year.

RATE

\$11.27 for the first 10 KWH per month
8.00 cents/KWH for all over 10 KWH/month

MINIMUM CHARGE

\$11.27 per month per meter provided, however if the KVA transformer capacity needed to service a customer exceeds 25 KVA, the minimum charge will be increased by \$1.97 for each KVA in excess of 25 KVA. The Minimum Charge shall in no case be less than \$25.00 gross for any

connection period exclusive of Power Adjustment Charge.

METER READING AND BILLING

When bills are rendered bi-monthly, the charge and the number of kilowatt-hours for the initial block shall be multiplied by two.

DISCOUNT

10% of current gross bill excluding Power Adjustment Charge (PAC), Renewable Energy & Energy Conservation Incentive Charge (REECI), Residential Conservation Service (RCS) Charge, miscellaneous charges and sales tax provided bill is paid in full as rendered, including PAC, lost discounts, REECI Charge, RCS Charge, sales tax, miscellaneous charges and any other unpaid balances on or before the discount date as shown on the bill.

POWER ADJUSTMENT

To the amount determined under the preceding provisions shall be added a Power Adjustment Charge in accordance with the Department's Standard Power Adjustment Clause as from time to time effective in accordance with law.

TERMS AND CONDITIONS

Standard Terms and Conditions in effect from time to time, where not inconsistent with any specific provisions hereof, are a part of this rate.

DISCOUNT POLICY

10% of current gross bill excluding Power Adjustment Charge (PAC), Renewable Energy & Energy Conservation Incentive Charge (REECI), Residential Conservation Service (RCS) Charge, miscellaneous charges and sales tax provided bill is paid in full as rendered, including PAC, lost discounts, REECI Charge, RCS Charge, sales tax, miscellaneous charges and any other unpaid balances on or before the discount date as shown on the bill.

Any questions concerning the bill or the amounts thereon should be directed to the office of the **Light and Power Department, telephone number 568-8736**. Unauthorized deductions from the bill as rendered by the Department will result in the loss of discount to the customer. If bill is not received by the 5th day of the month, amount of same can be obtained by calling the Department at the above number.

No discount is allowed on the Power Adjustment Charge (PAC), Renewable Energy & Energy Conservation Incentive Charge (REECI), Residential Conservation

Service (RCS) Charge, miscellaneous charges and sales tax.

Failure to receive bill through the mail will not entitle the customer to the discount. Customers not receiving a bill by the fifth of the month can obtain their bill by calling our office at **568-8736**. Further, late receipt of your bill will not entitle the customer to extra time in which to pay their current bill.

This discount is applicable to all rates.

STANDARD TERMS AND CONDITIONS

1. For the purpose of determining the amount of electricity used, a meter or meters shall be installed by the Hudson Light & Power Department (Department) at points most convenient for the Department's service, upon the reading of which meter or meters all bills shall be computed. If more than one set of meters are installed, unless for the Department's convenience, each set shall be considered by itself in computing the amount of the bill. When more than one set of meters are installed for the Department's convenience, the sums of the consumptions and demands, in all cases, shall be taken as the total consumption and demand.
2. When a change in rate is made, the new rate will apply to all meter readings made on and after the date upon which the change becomes effective.
3. All bills shall be due and payable upon presentation, and shall be rendered monthly unless the Department desires bills rendered bi-monthly in which case it may be done by adjusting to a bi-monthly basis all the monthly figures referred to in the Department's schedule of rates.
4. The customer is responsible for all charges for electricity furnished under this agreement until the Department has been notified in writing to discontinue the service and has time to remove the meter. The customer shall also be responsible for selecting the billing rate for which they may be eligible when more than one rate may be applicable to their type of service.
5. The customer is responsible for all damage to, or loss of the Department's property located upon his or her premises unless occasioned by the Department's negligence.
6. The Department shall not be responsible for any failure to supply electricity, or for interruptions or reversal of the supply if such failure, interruption or reversal is without willful default or neglect on its part, nor will the Department be responsible for any damage to the customer's property and/or wiring to the outside lines of this Department unless said damage is due to the Department's gross negligence.
7. The Department reserves the right to discontinue service at any time without notice whenever the customer has violated this agreement. The Department also reserves the right to shut off the supply of electricity for repairs or want of supply.
8. All lamps, meters, wires and other appliances furnished by the Department shall remain the property of the Department, and it is agreed that all wiring upon the premises of the customer to which the Department's service is to be connected shall be installed in accordance with the requirements of the National Electric Code and shall be kept in such condition by the customer. In the case of multiple services at premises, it is the responsibility of the property owner to properly identify the meter troughs.
9. Permission is given the Department to enter the customer's premises at all times prescribed by law for the purpose of inspecting and keeping in repair or removing any or all of its apparatus used in connection with the supply of electricity, and for said purpose the customer hereby authorizes his or her landlord, if any, to permit said Department to enter said premises. The customer and/or landlord herewith waives any damage caused by the Department by such entrance.
10. The benefits and obligations of this agreement shall commence on the day the customer is connected to the Department's service for the purpose of taking electricity hereunder, and shall inure to and be binding upon the successors and assigns, survivors and executors or administrators (as the case may be) of the original parties hereto.
11. The Commercial and Industrial customer agrees, on demand of the Department, to deposit with it as collateral security, for the performance of the terms of this agreement, a sum of no less than the average monthly bill for three months.
12. The Condominium Associations agree, on demand of the Department, to deposit with it as collateral security, for the performance of the terms of this agreement, a sum of no less than the average monthly bill for two months.
13. The Residential customer agrees on demand of the Department, to deposit with it as collateral security, for the performance of the terms of this agreement by him or her, a sum of \$300.00 for Residential Rate 1, \$400.00 for Residential Rate 6, and \$550.00 for Residential Rate 7;

The deposit requirements may be waived upon the customer providing proof of ownership of said property, and as long as said customer has not had previous past due balances with the Department.

The advanced deposit will be returned in January next following two years from the date of deposit provided the customer has maintained a good credit record. This will be determined by the account having no unpaid balances at the end of the billing period and before the next bill is rendered. During the deposit period, the customer will be allowed an annual interest as required by statutes. This interest will be credited to the customer's bill rendered in December.
14. No agent has power to make, modify, or alter this agreement, or waive any of its conditions, or to bind the Department by making any promise or by accepting any representation or information not contained in this agreement.
15. Electric energy supplied by the Department is for the exclusive use by the Customer of Record and is not for resale. It may NOT be used for any other purpose, except as delineated by the rate schedules.
16. The Town of Hudson, Light & Power Department, shall not be liable for, or in any way in respect of, any interruption, abnormal voltage, discontinuance or reversal of its service, due to causes beyond its immediate control, whether accident, labor difficulties, conditions of fuel supply, the attitude of any public authority, reduction in voltage rotating of the use of feeders, selected black-outs, or failure to receive any electricity for which in any manner it has contracted or due to the operation in accordance with good utility practice of an emergency load reduction program by the Department or one with whom it has contracted for the supply of electricity or inability for any other reasons to maintain uninterrupted and continuous service.
17. The customer agrees to make the electric meter readily accessible during the hours of 8:00 A.M. to 4:00 P.M. daily excepting all legal holidays and business shutdowns. If the customer unduly hinders the Department's access to the meter either physically or by arbitrary rules preventing ready access to the meter, the Department may require the customer to move the meter to such a location as to make it readily available for inspection, maintenance, and reading.
18. To be eligible for the rates available for those engaged in the business of farming or agriculture, a customer must provide proof to the Department's satisfaction that the customer meets the definition of a farmer.
19. Cromwell Waiver: The customer agrees that any balance owed the Department for services rendered in the customer's name at any location may be transferred to the current account and subject to termination proceedings in accordance with State Regulations.

