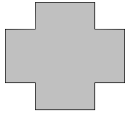


TERMINATION NOTICE

IS EVERYONE IN YOUR HOME AGE 65 OR OLDER? If you and everyone living in your home are 65 years old or older and you have overdue electric bills, HL&PD will not shut off your electricity without permission from the Massachusetts Department of Public Utilities (DPU). You may want to request **THIRD PARTY NOTIFICATION**. Under this program, you can have copies of your shut-off notices sent to another person, although that person will not be responsible for the bill. The program helps alert your friends or relatives to the fact that you may be having a problem.

Your electricity will also not be shut off if you have a **FINANCIAL HARDSHIP** as defined by the DPU and:



ILLNESS: If you or someone living in your home is seriously ill, you need to fill out a financial hardship form and your doctor or local Board of Health needs to write us to verify that a serious illness exists. Your doctor can phone first, and then write to us within seven days.



INFANT: If a child under the age of 12 months old lives in your home and you have a financial hardship, you need to show us proof of your child's age and fill out a financial hardship form.

HEATING: Between November 15 and March 15, if your service provides heat (and you have not been shut off before November 15), you need to fill out a financial hardship form.



RIGHT TO DISPUTE: You have a right to dispute any part of your bill that you think is wrong. Call (978) 568-8736 or write: Hudson Light and Power Department, Complaint Officer, 49 Forest Avenue, Hudson, MA 01749 to let us know what you think is wrong and why. We will investigate your concerns. If you are not satisfied with our investigation, you can call the DPU at 1-800-392-6066 or write: Mass. Department of Public Utilities, Consumer Division, One South Station, Boston, MA 02110.

PAYMENT PLAN



PAYMENT PLANS: If you're having difficulties paying a past due amount on your bill, we'll spread the past due amount over at least a four-month period for you. That way, you can pay your current charges and part of your past due amount.

CHARGES

RECONNECT CHARGE: If your service is shut off for non-payment, your account will be charged \$22.00 for reconnection. If a troubleman has to reconnect you after hours, your account will be charged \$165.00.

RETURNED CHECK CHARGE: If your check is returned by the bank, your account will be charged \$25.00.

*Hudson Light and Power Department
49 Forest Avenue, Hudson, MA 01749
(978) 568-8736*

Office Hours: 8 a.m. to 4:30 p.m. Monday through Friday (Closed holidays)

Financial Statement
Hudson Light and Power Department
49 Forest Avenue Hudson, MA 01749
(978) 568-8736

If you are claiming a "Financial Hardship" under the guidelines established by Massachusetts General Laws, Chapter 164, Section 124F, please provide the following information and return this form to: Hudson Light and Power Department, 49 Forest Avenue, Hudson, MA 01749. After your form is processed, we will notify you in writing about whether or not your account qualifies for protection for termination. If you do qualify for protection, you will need to renew this statement every three months.

ACCOUNT NUMBER _____

NAME _____

TELEPHONE NUMBER _____

ADDRESS _____

NUMBER OF PEOPLE LIVING IN THE HOUSEHOLD _____

OCCUPATIONS/EMPLOYER _____

ANNUAL HOUSEHOLD INCOME _____

**(ANNUAL HOUSEHOLD INCOME IS THE YEARLY GROSS WAGES, TIPS, SAVINGS,
OTHER INTEREST, UNEMPLOYMENT, WELFARE, ETC. OF ALL
MEMBERS OF THE HOUSEHOLD)**

I, the undersigned, do hereby certify that the information provided is complete and the truth, to the best of my knowledge. Further, you are hereby authorized to verify my salary with my employer.

DATE

SIGNATURE

Important Note: If you are claiming a financial hardship, you must file this form by the due date shown on your bill. Otherwise, we will assume that you do not qualify for the protections established by the State.